

Closed

KD-00149



Double Charge

Billing / Subscription ⌚ 18 days ago

I have attached a screenshot of the offer and billing terms that were presented during signup and agreed to when the subscription was created.

If you have any questions about your renewal date or subscription status, please let me know and I'll be happy to clarify.

 99.png 

Natalie P • May 29, 5:43 AM

FM

Natalie P, are you AI? I saw the attachment. The offers are deceiving. I did the math and the discount is \$4.15 per week. Save yourself the trouble of getting people upset and just say "save \$20.75 to sign up for the first 5 weeks. Or if you just need it for one week pay \$55.25 more than the regular price." Its really bad how it is set up right now. You would make more money if you charge \$200 regular price and offer first month for \$175. Forget about the one week. You just end up looking making people feel tricked.

You • May 31, 6:04 PM

FM

You can keep your money. I understand you have decided

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